

Executive Administrative Assistant

Job Description

About Heirloom

Heirloom (www.stayloom.com) is a leading provider of large-format, luxury short-term rentals on the national level. Our unique focus on providing world-class accommodations to discerning groups of travelers in premier travel destinations, combined with a tech-enabled and data-driven business strategy, has allowed Heirloom to quickly carve out a unique space for itself within the highly competitive and rapidly evolving luxury vacation rental industry.

General Overview

The Executive Administrative Assistant will provide high-level executive, administrative, and developmental support to executive leadership. The Executive Administrative Assistant will anticipate needs and perform, coordinate, and oversee administrative and clerical duties (detailed in the “Essential Functions” section of this document). The ideal candidate for this role is a dynamic critical thinker with a scrupulous attention to detail that thrives in a fast paced work environment.

Essential Functions

Database & Document Management

- Manage short-term rental licensing and permitting applications and maintain licensing database
- Manage utilities: establish new service as needed, ensures auto-payment setup, and maintains database
- Manages the registration, maintenance, and insurance of all company vehicles and properties
- Assist with the preparation and execution of new property acquisition closing documents

Logistics, Scheduling & Administration

- Manages scheduling activities related to recruiting (scheduling interviews, sending our follow-up correspondence, drafting offers, maintaining candidate CRM, etc)
- Assist with onboarding of new clients (contracts, FAQ, etc)
- Booking travel and managing travel-related logistics (car rental, accommodations, reservations, etc)
- Assist with onboarding and training of new employees (scheduling, gathering paperwork, etc)
- Assists with the administration of special programs (i.e. internships)
- Sorts and address all incoming business mail

Finance Administration

- Assists finance team with accounts payable
- Establishes and manages insurance and tax schedule
- Assist executive leadership with monthly expense reporting, as needed
- Send reminders for hours (approval/submission) and expense submission for monthly closing

Requisites

- Bachelor's degree or significant work experience
- Exemplary planning, Multi-tasking, and time-management skills
- Prior administrative experience preferred
- Proactive approach to problem solving (critical thinker)
- Active learner: taking initiative comes naturally
- Willing and able to become a notary
- High degree of professionalism and judgement with the ability to maintain a high level of confidentiality
- Exceptional verbal and written communicator
- Highly proficient in MS Office
- Technologically literate: technology feels intuitive, not intimidating

Schedule & Compensation

The Executive Administrative Assistant role is a full-time position based out of Heirloom's Boston Seaport office (readily accessible via the red-line @ South Station). Scheduled working hours are Monday-Friday 9:00 am - 5:30 pm, some availability outside scheduled working hours may be required on an as-needed basis. Compensation for this position is salaried and commensurate with experience. Benefits included as part of compensation package.

How to Apply

Qualified applicants should submit the materials listed below to jobs@stayloom.com.

- Resume
- Cover letter specifically addressing the essential functions of this role in relation to your skills, background, and experience.
- Any additional material(s) you would like considered as part of your application